



Service Plan 2007/08

(Stage 1)

Service Plan for: Learning Disabilities

Directorate: Housing & Adult Social Services

Service Plan
Holder: Anne Bygrave

Workplans:

Director: Bill Hodson

EMAP : Housing and Adult Social
Services

1. Service description & objectives

Service description

The Learning Disability Service is an integrated one covering all City of York's Local Authority geographical boundary and health services for adults within the previous Selby and York Primary Care Trust boundary.

In its entirety the integrated service offers support to a population of 750 adults across the combined area of City of York Council and the Primary Care Trust area

Within Housing and Adult Social Services in the City of York, it provides an assessment service to identify needs and then arranges relevant supports, or offers advice and support to help meet those assessed eligible needs through a variety of different provider organizations and commissioning methods.

The service offered:

- is to adults who have a Learning Disability
- is to young people who are in the "transitional" phase from childhood to adulthood (16-24), who have learning disabilities, physical or sensory impairments who are ordinarily resident in the area.

The service is split into two three functions:

- the assessment team
- the in-house provider supports
- the commissioning and contracting function

The assessment team consists of 10.6 WTE staff that work with approximately 490 people at any one time.

The in-house provision team consists of staff offering a service to 180 different customers. It offers a residential short break facility, traditional day supports through 7 different service units, a service for 1:1 support for people with complex needs, and a home based support service.

The commissioning and contracts function commissions and manages a number of block and individual placements including residential accommodation, day supports, short break service and supported living schemes.

Partnership Working

The integrated team consists of a range of health and social care professionals delivering a multi professional approach to outcomes. In its totality the team consists of some 250 WTE and an annual budget of £21m

Service objectives

The Vision of the service and therefore its intent is:

" Adults with Learning Disabilities are treated as real citizens- to be supported using self directed model of support based upon real views, informed choice and realistic aspirations."

In essence we are

- Striving for a model of self directed support with views from the family and their networks giving ownership for making things happen.
- We are looking at a continuum of support where services are joined up and an understanding of shared risk and acceptance of this risk by family members and individuals themselves.

Driver	Affect on service delivery
<ul style="list-style-type: none"> • “Valuing People- the new strategy for people with learning disabilities for the 21st Century” • “Our Health , Our Care, Our Say”- Social Care white paper- 2006 • Partnership Working • Adherence to performance indicators that are crucial to success of business • Modernisation agenda (of Day Services - Yearsley Bridge) • CSCI report -Accommodation needs of people with learning disabilities that have Older Carers • CSCI report)-Increase options for home based respite support 	<ul style="list-style-type: none"> • Implementation of strategies put in place to meet Valuing People objectives • Work towards individualised budgets as per the paper • Further and sustained integration with Health Service locally and other CYC departments. • Ensure service responds to changing performance drivers and targets • Increase in choices for customers • Development of options for housing • Development of home based respite options
3. Priority improvement for 2007/08 & beyond	
Performance improvement	Reason why improvement is required
Increase in number of people receiving a review of their services and supports	One of performance indicators for Housing and Adult Social Services- currently below target achievement level.

4. New or changed actions for 2007/08 and beyond

Action	Service plan outcome	New? / Change?	Links to note	Comments
Brief description of action or project.	<p>What was the service plan outcome this action was/is helping to achieve? <i>(check scorecard section of 2006/07 service plan)</i></p> <p>If it's a new action/project – please consider what outcome it might help achieve and add it here.</p>	Briefly explain whether the action is either new or what changes have taken place regarding delivery/implementation.	Briefly mention whether this action is linked to another priority, outcome or improvement.	Briefly provide comments or contextual information about this action.
Reprovision of home support for people in Joseph Rowntree accommodation in the City	More accommodation options for people living in the City	New- bought about by JRF plans to modernise accommodation	No	Major re-provision programme in the City affecting some 50 customers currently living in JR Housing
Specialist Service provision within City for people with complex needs	Development of localised supports for people with complex needs	New- bought about by increased cost pressure for out of County placements and also availability of quality supports	Yes- Valuing People driver of localised services wherever possible	Bringing people back from Out of County to newly developed services
A “Voice” for people with complex needs	Increased citizenship opportunities for people with complex needs	New	Yes- Valuing People driver of citizenship for all	Wider links into the Inclusion agenda for those with complex needs